



November & December 2021



# DAABAJIMOWIN

The All Nations Health Partners aim to provide the right service, at the right time, in the right setting, for everyone in the Kenora region



[www.anhp.net](http://www.anhp.net)



## Partner Table Update

The All Nations Health Partners Ontario Health Team (ANHP OHT) meet bi-weekly to review the ongoing strategic initiatives of the ANHP's working groups, provide partner input and make decisions that assist in working towards the development of a seamless, patient-centered health care system.

November's meeting included an update on Managing Care Across Our Borders, was informed of the mandatory COVID-19 Vaccination Policy to be implemented at the Lake of the Woods District Hospital, was updated on the proposal of a Warming Space for this winter, an overview of the success the Waterview Housing Project was shared, and a conversation was had in regards to continuing to provide short-term supportive housing.

On December 1 - 2, partners of the ANHP OHT took part in a Refocus Workshop. Partners have agreed to review the current governance model to adjust and to reflect on the current structure. As well, new short-term and long-term priorities are being established.

December's regular bi-weekly meeting of the partners included an update on public health measures for the holidays, and discussion for the process to implement the primary care blueprint priorities. The Data & Quality Improvement Working Group will launch in January and distribution of the data package will roll out in the new year. A discussion with regard to addressing the health human resource crisis being misinterpreted on social media and how the partners can leverage this as an education opportunity to inform the public about why services are impacted.

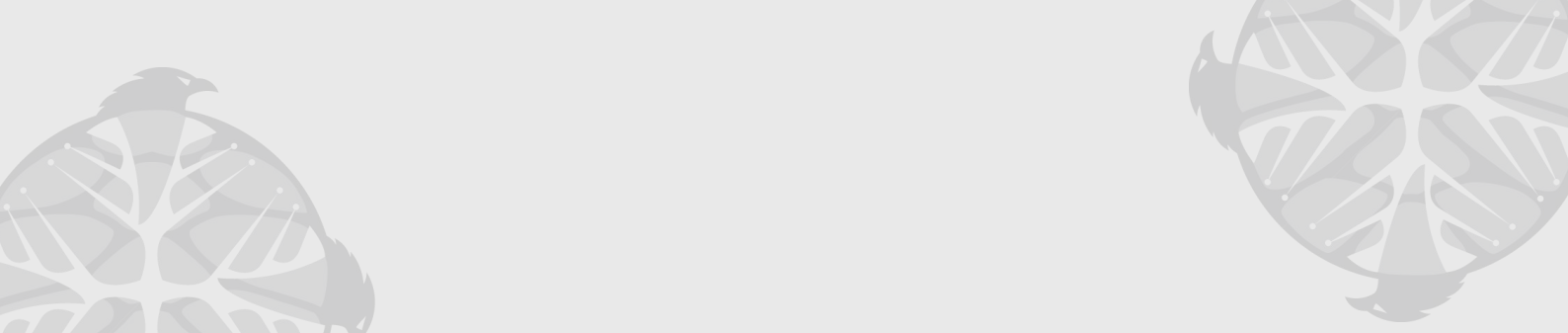
*Happy  
Holidays!*

*from the  
All Nations Health Partners*

Be safe! Stay healthy! Be kind!  
Please remember to follow all  
public health guidelines.



ALL NATIONS  
HEALTH PARTNERS



## Working Group Updates

### Mental Health & Addictions

A survey link was sent to partners as co-chairs are seeking input from partners towards 4 key themes: system planning priorities, residential treatment, engagement, and data management, that will further shape how the group approaches system planning and design together going forward. Responses will be compiled and presented back to the working group.

Working group continues to meet bi-weekly for system planning and design focused meetings. An introduction of A Quality Improvement Coach, Mike Hindmarsh met with the group to review the overall Quality Improvement Plan work required of the Mental Health & Addictions working group, which will contribute to the overall ANHP Collaborative Quality Improvement Plan.

Working group is working collaboratively to prepare for funding proposals to meet the identified population for the anticipated rollout of calls for funding in this sector.

### Digital Strategy

Working group was successful in receiving funding from Ontario Health for the Online Appointment Booking. 2021/2022 goal is to have 21 health care providers utilizing online booking by the end of March 2022 with the remainder of health service providers coming on in the 2022/2023 year. Online booking is one of the expected OHT deliverables. Working group continues to wait on Ontario Health for the outstanding proposal for Test of Change.

Moving forward on Provincial Digital asset: Primary Care providers and delegate onboarding to Ocean eReferral commenced on November 23, 2021. The local Ocean Project Team will notify all providers of training sessions with Ontario Health over the next six to ten weeks. This will go live once providers are trained and the receiving site is ready to accept. OCEAN eReferral Primary Care provider onboarding occurring across ANHP. Onboarding will continue through January, and Diagnostic Imaging will go live the first week of January 2022.

### Mental Health & Addictions and Digital Strategy

The Mental Health & Addictions working group is working closely with the Digital Strategy working group identifying mental health and addictions uses cases. The cases will be used to map the path of the patient/client as it relates to their digital information. A use case is a methodology used in digital system analysis to identify, clarify, and organize system requirements. The use case comprises a set of possible sequences of interactions between systems (digital tools/electronic media record/etc.) and users (ANHP OHT organizations) in a particular environment and related to a specific goal. For example, smooth transitions between providers for addiction services. The method creates a document that describes all the steps a user(s) (organizations) takes to complete an activity. The first step is identifying up to three uses cases, working meticulously through the current state process, and identifying the opportunity for digital transformation. The Digital Strategy Project Team will write use cases with significant engagement from required stakeholders (to a process). This work will begin in January 2022.

### Housing & Homelessness

In partnership with Waasegiizhig Nanaandawe'iyewigamig, Kenora District Services Board, Kenora Moving Forward and the support of the All Nations Health Partners, the Jubilee Church will be leased for the purpose of creating a warming centre for the winter season.





## Communications

Working group continues to collaborate on ANHP communications, including specific social media posts to communicate health partner information. Priority work at the moment is scripting a whiteboard animation video (to be used online – website, social media, for partner use, during presentations, etc.) to help educate the public on what the ANHP purpose is. Other work includes drafting an ANHP brand usage policy.

## Privacy & Security

Working group is receiving training on the “ANHP OHT Privacy and IT Security Standard for Hardware and Software Products and Managed Digital Services”. Discussions were had regarding streamlining the Electronic media record onboarding process; upcoming projects as they relate to privacy (Data Sharing, Clinical System Renewal, electronic Asthma Management System, Online Appointment Booking); and the upcoming deadline for annual reporting requirements to the commissioner.

## Data & Quality Improvement

A Collaborative Quality Improvement Plan discussion took place in November. ANHP received an updated data package from Ontario Health, this package will be forwarded to the Data & Quality Improvement working group. This group will be meeting early January to discuss what quality outcomes are important to the ANHP.

## Home & Community Care

Discussions continue between the executive lead and Ontario Health with regard to access to data and development of the business case for the ANHP proposal to operate a collaborative home and community care service.

## Governance

The Governance committee will be actioning the review of the Collaborative Decision Making framework model in early January 2022.

## Health Human Resources Strategy

Stay tuned - coming soon January 2022.

## Recruitment

Working group had a discussion regarding the needs of each organization and the benefits of recruiting a team of Pediatricians as a unified group; to build a sustainable program for both inpatient/hospital and outpatient services.

The working group discussed the Canadian Health Human Resource Call to Action initiative regarding the critical staffing shortages that are being experienced throughout the nation. The group agreed that this would move to the ANHP table to voice support of this initiative at a Federal level. Lake of the Woods District Hospital has released an external communication regarding the critical staffing crisis at the hospital. It is imperative that the partner organizations that provide healthcare services start working together, immediately rather than continue to take staff from each other, depleting a finite human resource.

## Important Information

Your health care providers are working hard to provide more digital options (virtual care, on-line appointment scheduling, appointment reminders) to patients in our communities.

Please ensure that your contact information is up-to-date with your health care provider:

- Phone Number
- Email Address
- Home Address
- Health Card Number





## Advisory Council Spotlight

### Patient, Family, Elder and Caregiver Advisory Council

The inaugural committee has been selected. During the first meeting, some time was spent on introductions and on a brainstorming session around what the group feels works well in our system and what does not from a patient perspective.

During the second meeting, the group learned about the significance of the ANHP logo. Terms of Reference was completed and has been sent to partners for approval. Co-chairs were established for a one year term. Congratulations to Kathy Kishiqueb and Rita Boutette! The Declaration of Values from Ontario will be adopted "as is" to meet the deadline, however it was noted to amend the document in the near future to include additional expectations such as traditional medicines and healing, and Truth and Reconciliation. Work will continue on the Engagement Strategy. The council will begin the selection of committee members for the working groups.

ANHP has sent the attestation for Ontario Health Team commitment to upholding the Ontario patient, family and caregiver declaration of values.



## Advisory Council Updates

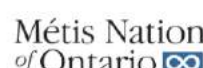
### Traditional Healers Advisory Council

Engagement continues and remains community driven. Further engagement will be sought at Waasegiizhig Nanaandawe'iyewigamig's quarterly Elder's Summit on November 18 - 19, 2021.

### Physician Association (Clinical Advisory Council)

The physicians of the Clinical Advisory Council are meeting to form a more formalized clinical advisory or what they would like to refer to as the "Physician Association". The group continues to review the Terms of Reference and have begun to outline a draft structure for the physician association and executive to bring back to physicians more broadly across the Ontario Health Team for input and feedback.

The physicians are also in the process of putting together an ask for project management support to catalyze the work towards creating a fully integrated physician remuneration and governance model for on reserve and off reserve primary care work. This will be an important piece towards developing a fully integrated model for on and off reserve for the ANHP OHT.





## COVID-19 Response Group Updates

### COVID-19: Vaccination

Dr. Kit Young-Hoon provided a comprehensive overview of our current situation and the urgency of the ANHP to be immediately responsive in order to reduce the threat of community spread. ANHP agreed to follow the lead of the Northwestern Health Unit and support the recommendations for compliance with public health and safety measures.

### COVID-19: Testing

The ANHP Assessment Centre and Ontario laboratory system are experiencing intermittent high-volume surges but generally managing to meet demand. All tests are now being sent to Thunder Bay.

The ANHP Assessment Centre will be closed during the holidays on December 25 - 26, 2021 and January 1 - 2, 2022; in addition to usual closure on weekends.

### COVID-19: Temporary Housing - Vulnerable Sector

Kenora Waterview Housing Project continues to operate at full occupancy with 21 people calling Waterview home. Over the past 12 months, the project has attempted to provide a safe and welcoming space for people to live. A place they can call home, a place of belonging, a place where they have a sense of control, a place that has expectations that you take care of yourself, you take care of each other and you take care of this place, your place, your community. This has not been without its challenges as many of the individuals who live at Waterview have survived without consistent shelter for many years.

With Christmas season right around the corner, staff are busy planning activities with the occupants and the support agencies involved. Included with the Christmas celebrations, staff are also planning to acknowledge a full year in operation. For some of the occupants it has been a long time since they have had a roof over their head for a full year, which is something to celebrate!

The Lake of the Woods District Hospital's managed Alcohol Program is finalizing its processes to provide a harm reduction option for interested occupants, with hope to have this offered by December 1, 2021 to occupants interested and who meet the criteria. In partnership with the Northwestern Health Unit, a survey was developed with plans to implement the survey in the new year.

The Kenora Association for Community Living continues to offer guidance and support, and through the many partnerships within the ANHP, are able to provide opportunities for individuals to choose a different path, one that would reduce the risks associated with the past lifestyle and look toward a better future.

## ANHP Assessment Centre HOLIDAY SEASON HOURS

Friday, December 24th  
8:00 am – 12:00 noon

Friday, December 31st  
8:00 am – 12:00 noon

Saturday, December 25th  
CLOSED

Saturday, January 1st  
CLOSED

Sunday, December 26th  
CLOSED

Sunday, January 2nd  
CLOSED

Monday, December 27th  
Regular hours of 8:00 am –  
4:00 pm resume

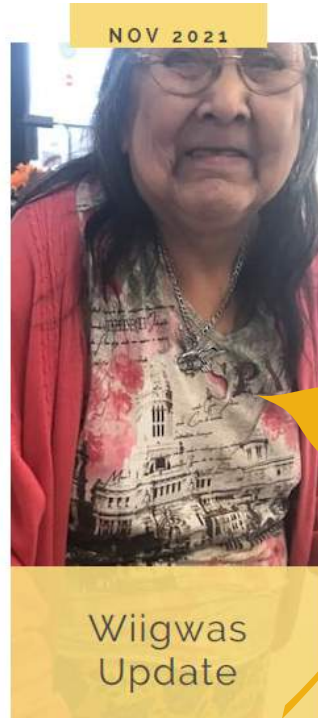
Monday, January 3rd  
Regular hours of  
8 am – 4 pm resume





# Wiigwas Elder and Senior Care Update

Provided by the Kenora Chiefs Advisory



## First Month at Wiigwas Elder and Senior Care

Wiigwas Elder and Senior Care officially bought Birchwood Terrace on October 1st 2021.

These are a few resident highlights for the first month of operations.



**FALL FEAST 2021**  
 Wiigwas Elder and Senior Care held their first annual Fall Feast on November 3rd 2021.  
 An official ceremony with Wiigwas Elders' Advisory Council was conducted.  
 Wiigwas Elder and Senior Care employees along with KCA employees assisted in cooking and preparing the traditional feast for the residents  
 The cultural items, including Kenora Chiefs Advisory's drum ZHAAWAANONG BINESIHK was present for the feast.



## HALLOWEEN 2021

Residents at Wiigwas Elder and Senior Care Kenora got an extra sweet treat this Halloween in the form of Halloween Cards from students of Keewatin Public School.  
 With COVID precautions still necessary Halloween has just not been the same. Keewatin Public School students wanted residents to know that they were thought of. Residents enjoyed the thoughtfulness and art of these cards.  
 Despite it being a cautious Halloween, residents were also able to enjoy the spirit of the Halloween season through carving pumpkins, making pumpkin pie, and Halloween decorations.



## GRAND COUNCIL TREATY 3 VISIT

Grand Council Treaty#3 IRS Staff were able to visit the Wiigwas Elder and Senior Care facility in Kenora and provide gifts of Ribbon Skirts and Shirts to our Treaty#3 elders who stay at the Wiigwas.